



KENYON L. OYLER, D.D.S.
CHARTERED

Cancellation Policy/No Show Policy For Doctor and Hygiene Appointments

1. Cancellation/No Show Policy

We understand that there are times when you must miss an appointment due to emergencies or obligations for work or family. However, when you do not call to cancel an appointment, you may be preventing another patient from getting much needed treatment. Conversely, the situation may arise where another patient fails to cancel and we are unable to schedule you for a visit due to a seemingly "full" appointment book.

If an appointment is not cancelled at least 24 hours in advance you will be charged a sixty-five (\$65) fee; this will not be covered by your insurance company.

2. Scheduled Appointments

We understand that delays can happen however we must try to keep other patients and the doctor on time.

If a patient is 15 minutes past their scheduled time we will have to reschedule the appointment. You will also be charged a sixty-five (\$65) fee.

Print Name Patient

Signature Patient/Guardian

____/____/____
Date